



FREQUENTLY ASKED QUESTIONS FOR MARKET STALLHOLDERS

GENERAL INFORMATION

How often does the Illawarra Market run?

The Illawarra Market is held on the second Sunday of every month.

Is the Illawarra Market open in all weather conditions?

Yes! The market features both indoor and outdoor spaces, ensuring it operates year-round, regardless of the weather.

STALLHOLDER APPLICATIONS & FEES

How much does it cost to have a stall?

General Stall Fees:

- 3m x 3m stall: \$75
- 6m x 3m stall: \$135
- 9m x 3m stall: \$200

Food Stall Fees:

- 3m x 3m food stall: \$110
- 6m x 3m food stall: \$200
- Food Trucks/Vans (6m- 9m): \$285

How can I apply to be a stallholder?

To register your interest, visit www.illawarramarket.com.au and submit an application. If accepted, you will receive a confirmation email and have seven days to accept the offer and complete payment. If payment is not received within this period, the spot will be offered to another applicant.

Can I choose my stall location?

Stalls are allocated based on market layout and operational needs. While we consider special requests, placement is ultimately at the discretion of the market organizers.

Can I find out which other stallholders will be attending?

We do not share stallholder details in advance. However, the lineup will be promoted as part of our marketing campaign seven days before each market.

How are stallholders selected?

We curate a diverse mix of stalls to ensure a dynamic and successful market. If your application isn't successful, we encourage you to apply again next month, as selection is based on availability and variety.

How do I make a payment for my stall?

Once your Expression of Interest (EOI) is accepted, you will receive a payment link.

MARKET SETUP & REQUIREMENTS

What are the bump-in and bump-out times?

Bump-in details, including times and access points, will be provided via email prior to the event. All stalls must be fully set up before the market opens and must not pack up before the designated closing time.

Is power available for stalls?

Stallholders are expected to be self-sufficient. A limited number of powered sites are available for an additional fee of \$35 per outlet. If you require power, please request it when registering and specify your exact power requirements, as availability is extremely limited.

Do I need insurance to participate?

Yes, all stallholders must have their own public liability insurance. Food vendors may require additional coverage. Proof of insurance may be requested.

What is the Illawarra Market's cancellation policy?

The market may be cancelled or postponed due to unforeseen circumstances, including extreme weather or force majeure events. If this occurs:

- Stallholders will be notified email, and a Facebook post.
- No refunds or credits will be issued for cancellations due to weather or external factors beyond our control (every effort is taken to maintain consistency and operate an all weather market).
- If the event is postponed due to extreme conditions, stallholders will be offered a transfer to a future market.
- If the market proceeds but becomes unsafe due to severe weather, it may be closed for safety reasons.

Stallholders are encouraged to have their own insurance to cover unexpected disruptions.

Do I need to bring my own gazebo and tables?

Yes, stallholders must bring their own setup, including gazebos, tables, and chairs. All gazebos must be securely weighted down.

CONTACT & MARKET EXPERIENCE

Who do I contact if I have a question?

Before reaching out, please review our FAQs carefully. If you still need assistance, email Illawarramarket@thegroundz.com. Our market coordinator is available to respond to queries on Wednesdays.

What can stallholders and visitors expect from the market atmosphere?

The Illawarra Market is designed to be a vibrant and engaging experience. With surround-sound music, dedicated breakout zones, and a connection to the Tap House, this market encourages visitors to stop, stay, and enjoy the atmosphere like no other!

If you have any other questions, please don't hesitate to reach out.

We look forward to having you as part of the Illawarra Market!